



NATURE'S CUT™

HARDWOOD FLOORING

IMPORTANT!

Homeowner - Read and understand before Installation

Thank You for purchasing Nature's Cut Hardwood Flooring. We want you to fully enjoy the natural beauty and unique character of your Nature's Cut Floor. Please read and understand this Product Warranty and Installation Guideline.

Product Warranty & Installation Guideline

Warranty - Any Nature's Cut product proven, prior to installation, to be defective in workmanship or material will be replaced by Nature's Cut at no charge to the original purchaser. Nature's Cut will assume no responsibility or liability for claims discovered after installation. This warranty covers structural defects in boards and that boards will be free from manufacturing defects. We follow the industry standard which allows for a 5% waste factor per bundle. The installer must examine each board before installing it. Any board that is permanently installed (nailed or glued) will be considered accepted by the installer and/or owner. Labor is not covered in the warranty.

Exclusions - The Nature's Cut Warranty does not cover scratches, dents, or other damage caused by negligence, water, insects, spiked heels, children, pets, failure to follow proper installation procedures, improper maintenance or misuse. Hardwood flooring is a natural product and will continue to expand and contract through normal heating and cooling seasons. If minor separations occur, they are considered to be normal because of the changes in relative humidity within the home, and are not covered by the Warranty. The Nature's Cut Warranty does not apply to any product or products sold as seconds, "Camp" or "as-is".

Installation - The installer must examine each board before installing it. Any board that is permanently installed (nailed or glued) will be considered accepted by the installer and/or owner. Prior to installation the average moisture content of the flooring and sub floor must be tested. Flooring material with an average moisture content that varies any more than 3% from the average moisture content of the sub floor must **NOT** be installed. Flooring must be acclimated to within 3% or less of the sub floor before installation. A minimum period of 5 days is recommended for proper acclimation to occur. However, acclimation times will vary and are dependent upon the environment the floor is being installed in. Failure to allow proper acclimation will void the warranty. Assistance from a flooring professional is highly recommended.

Coverage - All widths are sold by the actual square feet of coverage. [An additional five percent (+5%) above the total square footage should be calculated and ordered to allow for a normal margin of error and the loss from cutting and fitting that occurs in installation.]

Care and Maintenance

It is recommended that the relative humidity within the home be kept within a range of 35% to 50% year round. In the winter when the relative humidity is low because of dry winter air, the humidity should be increased to a minimum of 35% by the use of a humidifier. In the summer when relative humidity is high because of warm moist air, the humidity should be reduced to 50% or less with a dehumidifier.

Questions? - If you need any assistance or would like to make a claim, contact us directly at:

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